



HOTEL FACT SHEET & SUMMER CONCEPT

GENERAL INFORMATION

HOTEL NAME	: SUENO HOTELS GOLF BELEK
NAME OF THE HOTEL	: Official 5 Star
ADDRESS	: Kadriye Mah. Taşlıburun Cad. No:18-1/1-2 Serik / ANTALYA
TELEPHONE	: +90 242 710 30 00 (pbx)
TELEFAX	: +90 242 710 30 09
WEB SITE	: www.sueno.com.tr
E – MAIL	: info@sueno.com.tr
HOTEL & GOLF CLUB MANAGER	:
HOTEL & GOLF CLUB MANAGER ASS.	: Mr. Kemal ŞAHİN
SALES & MARKETING MANAGER	: Mr. Kadir EĞİN
PENSION TYPE	: Deluxe All Inclusive
YEAR OF CONSTRUCTION	: November 2007
SERVICE PERIOD	: All Year round
LANGUAGES	: Turkish, English, German, Russian
SYSTEMS & CERTIFICATIONS	: Quality Management System ISO 9001 Environmental Management System ISO 14001 Food Safety Management System ISO 22000 OHSAS Management System ISO 18001 Customer satisfaction – Complaints Management System ISO 10002 Green Key Blue Flag
DISTANCE TO THE AIRPORT	: Antalya (AYT) 30 km
TRANSFER TIME	: About 30 Minutes
DISTANCE TO THE NEAREST CITY	: Antalya 40 km
DOWNTOWN, SHOPPING AND	: Belek 5 km
NEAREST HOSPITAL	: Kadriye 3 km
DISTANCE TO THE	: Perge 30 km
HISTORICAL PLACES	: Termessos 65 km Phaselis 110 km Myra 180 km Aspendos 30 km Side 45 km

DESCRIPTION OF HOTEL

BUILD AND TERRITORY : The Beach is about 400 m far away from the main building and on 1.410.000 m² a large property. Located directly on 2 Professional Golf Courses. This hotel consists with total 174 rooms of 6 Floor. A proportion of 50% of the rooms are with golf views. Golf Club and Pro Shop are integrated in the main building. A shuttle service is available to the Deluxe Reception.

PLACE OF THE BEACH : Hotel building is to the private beach with Blue Flag and Sueno Hotels Deluxe Belek 400 m far away (Sand surface with length of 220 m). Pier (from 10 May), Beach Pavillon, sunbeds and umbrellas are available for Guests.

WELCOME & FAREWELL

Cold and hot Welcome drinks at Arrival for the Guests.
Personel accompanying for VIP Guests to the room.
Providing all the necessary informations for 24 hours by the hotel staff.
Providing drinks to adults and children during the check-in.
Indoor and Outdoor Parking for Free with Valet parking service.
Reservation priority at the Main Restaurant for handicapped guests.

OUR ROOMS

Name of Room Type	Room Code	Number of Rooms	Size m ²	Room View		Room Sections									Floor	Bathroom	
				Land	Golf	Total Rooms	Bed Room	Living Room	Terrace	Balcony	Jacuzzi	WC	Bath	Maximum Capacity	Carpet	Shower	Bathtub
Standart Room	STD	84	30 - 35	X		1	1			1			1	2+2	X		1
Senior Room	SEN	71	35 - 45		X	1	1			1			1	2+2	X		1
Handicapped Room	STD	2	30 - 35	X		1	1			1			1	2+2	X	1	
Junior Suite Room	JUS	7	50 - 80	X	X	1	1			1			1	3+1	X		1
Jacuzzi Suite Room	JAC	4	65 - 70	X	X	2	1	1		1	1		1	3+1	X		1
Suite Room	SUI	4	55 - 60	X	X	2	1	1		1			1	3+1	X		1
King Suite	KSU	2	95		X	2	1	1		1	1	1	1	3+1	X		1

Jacuzzi Suite Room are in Maisonette Style. Lower Room is Bed Room with Bath Room and Balcony; upper Room are with Jacuzzi – Sofa, Washbasin and Panoramic view. Here is a Split Aircondition.

FREE OF CHARGE SERVICES IN ROOM

	Standart Room	Senior Room	Handicapped Room	Junior Suite Room	Jacuzzi Suite Room	Suite Room	King Suite
Room Cleaning	X	X	X	X	X	X	X
Bathrobe and slippers	X	X	X	X	X	X	X
Visco bed variaties	X	X	X	X	X	X	X
Pillow menu (5 types)	X	X	X	X	X	X	X
Fruite plate upon arrival	X	X	X	X	X	X	X
Hot set-up (tea & coffee)	X	X	X	X	X	X	X
Minibar (Water, Mineral Water, Soft drinks, Beer)	X	X	X	X	X	X	X
Digital Safe	X	X	X	X	X	X	X
Direct dial telephone	X	X	X	X	X	X	X
Sat.-LCD TV	X	X	X	X	X	X	X
Hair Dryer	X	X	X	X	X	X	X
Air Condition (Central)	X	X	X	X	X	X	X
Wi-Fi Internet	X	X	X	X	X	X	X

HONEYMOONERS

Up-grade upon availability to higher room category.
Heart-shaped cake served at the A'la carte restaurant.
Fresh Flower arrangement at the room.
Fragrant candles and Incenses in the bathroom.
Fruit basket and a bottle of sparkling wine in the room.
On any morning complimentary "continental breakfast" served in the room (Breakfast service time will be arranged via Guest Relations during C/In).
Special sink decorated with flower leaves, only in the Suites.
1 time complimentary dinner in one ala carte restaurant with decorated table and a bottle of sparkling wine service (the date and the restaurant will be asked by Guest Relations during C/In for pre-booking).
%25 discount by massages at the SPA Center.
Honeymoon room decoration (Special sheets, roses, slippers, bathrobes, heart balloons etc.).

FACILITIES

Unit Name	Place	Opening Times		Size	Capacity	Free	Extra	Description
				m ²				
Main Lobby	Lobby	24 hours				X		
Cinema	Ground Floor	21:00		60	45 person	X		1 times a day
Outdoor and Indoor Pool	Ground Floor	08:00	21:00	360		X		
SPA Center	Ground Floor	08:00	21:00	1320		X	X	
Fitness Center	Ground Floor	08:00	21:00	85		X		
Proshop	Lobby	06:00	23:00				X	Golf Equipment
Driving Range	Outside	07:30	17:00				X	300 m length
Albatros Main Restaurant	Lobby			725	250 person	X		
Albatros Main Restaurant Terrace	Lobby			555	200 person	X		
Laundry & Dry Cleaning	Ground Floor						X	
Car Park	Outside					X		
Pavillon	Beach/Pool	09:00	19:00				X	
Pier	Beach	10:00	19:00	1800		X		(from 10 May) with Bar
Shuttle Service to the Deluxe Reception						X		Times will be determined depending on the season
Medical Service	Ground Floor	24 hours					X	at certain times visit
Basketball Court	Outside					X		1 multifunction Court
Tennis Courts	Outside					X		2 Quartz/-sand
Football Pitches	Outside						X	2x 105m x 70m Gras & 2x 20m x 70m Gras
Artfical Football Pitch	Outside					X		30m x 50m

RESTAURANTS & MEALS

Activities	Place	Menu	Opening Times		Indoor Cap.	Outdoor Cap.	Description
Breakfast	Albatros Main Restaurant	Open Buffet	07:00	10:00	250 person	200 person	Fresh Orange Juice
Late Breakfast	Albatros Main Restaurant	Open Buffet	10:00	11:00	250 person	200 person	Fresh Orange Juice
Lunch	Albatros Main Restaurant	Open Buffet	12:30	15:00	250 person	200 person	
Snack	Albatros Main Restaurant	Service	15:00	17:00	250 person	200 person	till 01 June
Dinner	Albatros Main Restaurant	Open Buffet	19:00	21:30	250 person	200 person	
Midnight Snack	Albatros Main Restaurant	Mini Buffet	23:30	01:00	250 person	200 person	
Night Snack	Albatros Main Restaurant	Service	01:00	07:00	250 person	200 person	Soup and Sandwiches
Snack	Birdie Bar	Service	12:00	18:00		100 person	till 01 June / Extra Charge
Coffee & Tea Service	Greens Bar	Selfservice	16:00	18:00	80 person	100 person	
Pita, Snacks, Drinks	Beach Bar	A'la carte	11:30	17:00			

BARS

Unit Name	Place	Opening Times		Capacity	Inclusive	Extra	Description
Greens Bar (Lobby)	Lobby	24 hours			X		Local and some Import alcoholic/nonalcoholic drinks
Greens Bar (Terrace)	Lobby	24 hours			X		Local and some Import alcoholic/nonalcoholic drinks
Birdie Bar	Ground Floor	09:00	19:00			X	till 01 July
Vitamin Bar	SPA Center	09:00	21:00		X		nonalcoholic drinks
Pool Bar	Pool Side	10:00	18:00		X		Local and some Import alcoholic/nonalcoholic drinks
Buggy Bar	Golf Courses					X	Daytime on Golf courses-Mobil
Beach Bar	Beach	10:00	19:00		X		Local and Import alcoholic/nonalcoholic drinks
Pier Bar	Pier	10:00	19:00		X		(from 10 May) Local and Import alcoholic/nonalcoholic drinks

Note: Birdie Bar is closed between 01.07-31.08.

Local / some import drinks and nonalcoholic drinks: Soft & Hot Drinks, Beer, Yoghurt Milk, Turkish Coffee, Raki, Bitter, Vermouth, Cin, Vodka, Rum, Tequila, Cognac, Whisky, Liqueur, Wine, Sparkling Wine. Some import drinks are served at certain bars.

MINIBAR

Bier (2 box)	Coca Cola (1 bottle)	Fanta (1 bottle)	Mineral Water (1 bottle)	Water (1 bottle)			
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Note: The contents of the minibar is checked daily.

BRAND DRINKS WITH ALCOHOL

WHISKY	CHIVAS REGAL 12 YO	JACK DANIELS			
	JEAM BEAM WHITE	J.WALKER RED LABEL			
	BALLANTINES	CUTTY SHARK			
	JAMESON	J&B			
VOTKA	RUSSIAN STANDART				
	SMIRNOFF RED				
GIN	GORDON'S	BEEFEATER	BOMBAY		
RUM	BACARDI				
TEQUILA	OLMECA BLANCO				
COGNAC	NAPOLEON				
VERMOUTH	MARTINI BIANCO	MARTINI EXTRA DRY			
	MARTINI ROSSO				
RAKI	YENİ RAKI	YEŞİL EFE			
	TEKİRDAĞ YAŞ ÜZÜM	KARA EFE			
LIQOUR	BAILEYS	AMARETTO			
	CAMPARI	MALIBU			
	ARCHERS				
BEER	EFES DRAFT				
WINE	LOCAL WINE				
SPARKLING WINE	LOCAL SPARKLING WINE				

Note: All these alcoholic Brand drinks will be served at our certain Bars as a part of our Deluxe All Inclusive Concept.

MEETING ROOMS

Name	m ²	Height	Theater	Class	-U- Shape	Banquet Rectangular	Banquet	Cocktail	Name	m ²	Height	Theater	Class	-U- Shape	Banquet Rectangular	Banquet	Cocktail
Pines	170	3,5 m	170	96	40	130	100	200	Dunes	101	3,5	90	51	30	80	60	120

POOLS

Pool	Place	Size m ²	Depth	Fresh Water	Outdoor	Indoor	Cover	Heated
Outdoor and Indoor Pool	Indoor and Outdoor	360	1,40 cm	X	X	X		
Child Pool	Outdoor	20	40 cm	X	X			

SPA & WELLNESS

360 m ² Outdoor and Indoor Pool	20 m ² Child Outdoor Pool	5 Massage Rooms	3 Treatment Rooms	1 Massage Unit over Lake
1 Fitness Center	1 Vitamin Bar	1 Sauna	1 Turkish Bath	1 Steam Bath
1 Relax Area	1 Hairdresser			
Free of Charge	Fitness Center	Turkish Bath	Steam Bath	Sauna
	Relax Area	Outdoor and Indoor Pool	Child Pool	Jacuzzi (in Pool)
Extra Charge	Massage	Body-Care Treatments	Manicure & Pedicure	Hairdresser

SPORTS & ACTIVITIES

Free of Charge	2 Tennis Courts	Sport Tournaments	Fitness Center	30 min Golf Lesson (1 x Wo)	Table Tennis	Basketball (multifunction)
	Mountain-bike Tours	Nordic-walking Tours	Mini Football	Beach Volleyball	Canoe	Sea Bike
	Archery	Shooting (Air-gun)	Wind Surf (Licensed)	Artfical Football Pitch		
Extra Charge	Motorized Water Sports	Katamaran (Licensed)	Tennis Equipment	Private Golf Lesson	Football Fields	Baby Sitting
	Ringo	Water Ski	Parasailing	Banana	Jet Ski	Diving Lessons
	Wind Surf Lesson	Katamaran Lesson				

LOLLIPOP KIDS CLUB

<p>In Sueno Hotels Deluxe Belek: *01-15 yrs (01-03 under parental control, 04-06 yrs,07-10 yrs) *Special welcoming at the Mini Club for children *Recording child's name, surname and room number on special designed badge *Shows with Children's participation are organized every week *Special birthday celebrations weekly *Special shows for children *Kids Cinema *Kids Theatre *Activity Rooms (painting) *Ballet Hall and Lesson *Climbing Wall *Softball Pool *Water Dance *Lollipop Mini Club Service hours can change according the season</p>	<p>*Baby Care Room *Sleeping Room *Library *Cartoon TV channels in the rooms *Special corner provided with relevant equipment for mothers to prepare baby food in Main Restaurant *Baby Trolley , Baby phone (by deposit) *Toys for disabled children *Waiting room for parents</p>
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PAVILLONS & BEACH

<p>Pavillon *Beach 16, Pool 16, VIP Lounge 3 *Working hours 09:00 – 19:00 *Service is available by reservation from GR *Mini Fridge, Incl. Safe, Service Bell, Ventilator and plug *Hotel Staff will be glad to provide Vip food and beverage service *Guest are welcomed with Sparkling Wine *Cold towels, variety of ice-cream, cookies, special cocktails, Turkish pastry, fruits and etc. *High speed WI-FI service</p>	<p>Beach *Working hours 09:00 – 19:00 *Distance to hotel is 400 meter *Sand and pebbles *220 meters length private beach *WC, shower, chancing rooms *Beach towels , beach umbrellas and sun beds are free of charge *Pier size of 1800 m² *Shuttle service to the Deluxe Reception will be determined depending on the season</p>
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ENTERTAINMENT

Free of Charge	Life Music	Beach Party's	Internet Cafe	Cinema	Open Air Disco	
Extra Charge	Billard					

DIVERSES

Name	Yes	No	Inclusive	Extra	Description
Credit Cards	X				Amex, Visa, Eurocard, Mastercard, Dinners
Late Check Out	X			X	If available
Express Check In	X				For groups with advanced Pre-info
Smoking Rooms		X			
Pets		X			Not Allowed
Lifts	X				2 in Total
Room Service	X			X	24 hours
Doctor Service	X			X	Visit time
Laundry Service	X			X	
Photocopy	X			X	
Fax	X			X	
Telephone	X			X	
Shops	X			X	Pro Shop, Market, Photo Shop, Hairdresser, Rent a Car



SUENO HOTELS DELUXE BELEK

***All Sueno Hotels Golf Belek guests can use the below free and chargeable services during stay.**

***FREE OF CHARGE FACILITIES**

Main Lobby, CIP Lounge, Cinema, Amphitheater, Spa Center, Fitness Center, Lollipop Mini Club, Main Restaurant, Car Park, Aquapark

***EXTRA CHARGE FACILITIES**

CIP Lounge Rooms, Entertainment World & Amusement Park, Shopping Center, Doctor Service, Consol games, Beach and Pool Pavillons

***FREE OF CHARGE MEAL SERVICES & RESTAURANTS**

Main Restaurant, Jr. Main Restaurant, Lollipop Mini Club Bar, Patisserie, Simit House, Café Türk, Pool Snack, Sueno Avenue

***EXTRA CHARGE A'la CARTE RESTAURANTS**

Teppanyaki & Asia, Mexsican, Italian, Turkish, Fish, Barbeque

Not: A la Carte Restaurants are with Reservation (depending on availability). Reservation is possible only for one Restaurant in each time. 0-6 Kids for Free, 7-12 %50 Discount.

***FREE OF CHARGE BARS**

Lobby Bar, Lounge Bar, Entertainment Center Bar, Teenager Bar, Disco, Café Türk, Vitamin Bar, Pool Bar, Sueno Avenue Bar, Snack Bar

Not : Large Selection of table Wines are available at the Main Restaurant.. At all bars (except the Beach and Pier Bars) only glass bottled soft drink products are served (for products with no glass bottle options , original packaged products). Beverage service to your deck chair on the pool & bars is available , Fresh squeezed orange and grapefruit juice for free. The Birdie Bar at the Golf Club is closed between 01.07-31.08. Local / Import Drinks and nonalcoholic drinks Soft & Hot Drinks, Beer, Yoghurt Milk, Turkish Coffee, Raki, Bitter, Vermouth, Cin, Vodka, Rum, Tequila, Cognac, Whisky, Liqueur, Sparkling Wine are included (inc. alcoholic Brand drinks).

***EXTRA CHARGE CONGRESS CENTER**

Congress Centre has 22 conference rooms.

***FREE OF CHARGE POOLS**

Main Pool, Island Pool, Indoor Pool, Outdoor Pool (connect with Indoor Pool), Indoor Children's Pool, Aquapark Pool (10 Slides), Aquapark Children's Pool (8 Child, 5 Baby Slides), Main Children's Pool, Mini Club Children's Pool, Mini Club Babies Sand Pool, Mini Club Splash Park. All Pools are filled with fresh water. Except Indoor Pool are all other Pools outside.

***FREE OF CHARGE SPA & WELLNESS**

Indoor and Outdoor Pool, Children's Pool, Jacuzzi (inside the Pool), Fitness Center, Step & Aerobic Section, , Vitamin Bar, Turkish Bath, Steam Bath, Sauna, Relax Area

***EXTRA CHARGE SPA & WELLNESS**

2 VIP Section, Spa Beauty Shop, Massages & Turkish Bath Treatments, Skin & Body Care, Adventure Shower, Mud Room, Sand Room, Ice Room, Salt Room, Russian Sauna, Wine Room, Hay Room, Hairdresser, Manicure & Pedicure, Hydrotherapy, Waterbed Relax Room, Botanic Garden and Thermal Bath



***FREE OF CHARGE SPORTS & ACTIVITIES**

Nordic Walking Tours, Mountainbike Tours, Step, Aerobic, Pilates, Zumba, Water Gym, Dart, Archery, Basketball, Boccia, Water Polo, Table Tennis, Shuffleboard, Beach Volley, Shooting (Air-gun), Olympic games, Sport Tournaments, Yoga Lessons, Dance Lessons, Belly Dance, Tennis courts, Sea Bike & Canoe, Wind Surf (Licensed), Football, Tennis, Golf, Swimming Lessons with group, Fitness Center, Artificial Football Pitch, Table Games

***EXTRA CHARGE SPORTS & ACTIVITIES**

Motorized Water Sports, Parasailing, Water Ski, Katamaran (Licensed), Ringo, Jet Ski, Banana, Diving Lessons, Private Fitness Lessons, Private Swimming Lessons, Private Tennis Lessons, Surf & Catamaran Lessons, Tennis Equipment, Private Golf Lessons, 2 Professional Football Pitches, Babysitter

***FREE OF CHARGE LOLLIPOP KIDS CLUB**

01-15 age (01-03 under parental control, 04-06 age, 07-10 age, 11-15 Teenage), Special welcoming at the Mini Club for children, Shows with Children's participation are organized every week, Special birthday celebrations weekly, Special shows for children, Cinema, Theatre, Activity Rooms (painting), Ballet Hall and Lesson, Climbing Wall, Softball Pool, Play Ground, Water Dance, Baby Care Room, Sleeping Room, Library, Special corner provided with relevant equipment for mothers to prepare baby food in Main Restaurant, Baby Trolley, Baby phone (by deposit), Toys for disabled children, Waiting room for parents, Lollipop Mini Club Service hours can change according to the season.

***FREE OF CHARGE ENTERTAINMENT**

Pool Games, Party Night (3 times a week), Concerts (Some Months), Night Tournaments, Karaoke nights, Shows of Famous Dance Groups from different countries, Acrobatic Shows, Special Events, Daily Tournaments, Concept Party, Evening Entertainment, Cinema

***EXTRA CHARGE ENTERTAINMENT**

Entertainment World, Ferris Wheel, Video Games, 7D Cinema, Pinball, Billard, Bowling, Bumper Cars, Play Station, Rodeo, The Mini Jet, Mini Rail, Riding Car, Swing Chairs, Trampoline, Crazy Swing, Top Sping, Soft ball pool, Discovery, Internet Cafe, Table Soccer, Air Hokey, Basket, Carousel, Gondol

***FREE OF CHARGE AQUAPARK**

Rafting Slide (127 m), Black Hole (128 m), Body Slide (99 m), Small Cape Snake Dance (97 m), Multi Slide 2 Lines (30,5 m), Tube Body Slide (50,5 m), Free fall (30,5 m), Space Tunnel (65 m), Body Slide (31m), Multi Slide 2 Lines (12 m)

***EXTRA CHARGE DIVERSES**

Doctor Service, Laundry Service, Photocopy, Fax, Telephone, Stores and Shops (Beach Wear, Bags, Leather, Home Textile, Sunglasses, Souvenir, Jewellery, Market, Sports Wear)

All activities depend on season & weather conditions and Sueno Hotels Golf Belek may change programmes without any notice.